

What is the chaperone's responsibility?

- Ensure that conduct is sensitive and respectful of your dignity and confidentiality
- To reassure you if you are distressed or experiencing discomfort and to communicate this to the member of staff undertaking consultation
- Ensure you are aware and able to access the LHC complaints process and mechanism for raising concerns

What if a chaperone cannot be offered?

If in the unlikely event a chaperone cannot be offered because of an emergency or staff unavailability then we will let you know. You may be asked in this instance if you would consent to proceeding with the interaction in the absence of a chaperone or more appropriately offered an alternative appointment when a chaperone will be available.

Contact

Please speak to a member of staff if you have any questions regarding this leaflet on:

0345 350 3973



The Locality Health Centre

68 Lonsdale Avenue
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The Locality Health Centre

CHAPERONES



Tel: 0345 350 3973



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The Locality Health Centre

The Locality Health Centre (LHC) wants to recognize and promote the privacy and dignity of all patients.

Some consultations and treatments, particularly where they involve intimate parts of the body and states of undress, can make patients feel vulnerable.

The presence of a chaperone may assist in supporting and reassuring you during a consultation.

The healthcare professional may also require a chaperone to be present for certain consultations in accordance with the LHC's Chaperone Policy.

What to expect

You can request a chaperone is present during any health interaction that you feel uncomfortable.

You should expect to be offered a chaperone for any intimate examinations that are requested as part of your diagnosis or treatment.

The role of the chaperone will be clearly explained to you. The chaperone will be introduced to you by the health professional who is carrying out the consultation.

Who can be a chaperone?

A member of staff can be a chaperone.

Can a family Member act as a chaperone?

Your family member can not act as a chaperone, formally witness or take part in consultation. You can however request that a member of your family or a friend is present during the examination, procedure or interaction.

Can I refuse a chaperone?

You have the right to refuse that a particular person is a chaperone; in this instance a member of staff will document the reasons for your refusal and your consultation will be reviewed.

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